



PGT® Lifetime Glass Breakage Warranty

Eligibility

This non-transferable warranty is offered to the original owner of PGT SpectraGuard Replacement Window products including Double Hung, Horizontal Roller, Picture and Architectural shapes. Coverage hereunder is limited to the Original Purchaser/Property Owner only and is not transferable to others. The Warranty is valid only as long as the windows are installed on the premises of the original installation. Removal of the windows invalidates the Warranty. The warranty applies only to the owner of a single family detached dwelling unit with installed PGT SpectraGuard products. The warranty is not available for multi-family, schools, churches and other non-residential dwellings. The Warranty starts on the date of installation of PGT SpectraGuard windows in the home and remains effective as long as the Original Purchaser owns and resides in the home.

Coverage

PGT will provide a replacement sash or insulating glass unit (when applicable) for any eligible PGT SpectraGuard product at no charge including shipping and handling. An insulating glass unit as defined herein shall mean a sealed unit consisting of two double-strength annealed glass panes with an air space between the panes. Laminated insulating glass (The Sound and Security Package) is not covered by this glass breakage warranty. The warranty covers accidental glass breakage. The warranty does not cover acts of nature (e.g. fire, hurricane, etc.), civil disorder, building settling, structural failure of walls or foundations, improper installation, storage, handling or damage to any other window component. The warranty does not cover damage or defects to the glass related to misuse, abuse, and the use of applied tints or films. The warranty does not cover or include any labor costs associated with removal, repair or installation. Replacement glass will be shipped to the original distributor or closest PGT independent distributor in the area. The homeowner shall arrange pick up of the glass and installation.

Requirements

To be eligible, the warranty must be purchased as part of the original sales order of the PGT SpectraGuard windows. A record of purchase will be maintained by PGT.

Limitations on Remedies

In no event will PGT Industries be liable for any incidental, indirect or consequential damages, whether based on breach of express or implied warranty, breach of contract, negligence, strict liability or any other legal theory.

Claim Procedure

PGT Industries will validate all warranty claims. For warranty information and to submit claims, contact PGT Industries at 1-800-282-6019, ext.23007, warranty@pgtindustries.com or address to: PGT Industries, Attention Consumer Affairs, 1070 Technology Drive, North Venice, Florida, 34275. The PGT Order #, Product ID # and Proof of Purchase will be required. Your PGT Order # and Product ID # can be found on a label attached to the window.

